

CHOP OMInar
MEDICAL QUALITY AND SAFETY
Tuesday, February 23 – Thursday, February 25, 2021

Course Director: Ron Keren, MD, MPH

SPEAKERS AND TOPICS:

Jessica Hart, MD

*Assistant Professor of Clinical Pediatrics
Perelman School of Medicine at the University of Pennsylvania
Children's Hospital of Philadelphia
Division of General Pediatrics, Buerger
Philadelphia, PA
USA*

- Workshop: Project Charter, Process Mapping, Driver Diagram, Fishbone Diagram
- Choosing the Right Team: Stakeholder Analysis and Change Management
- Prioritization and PDSA Cycles
- Workshop: RCA Simulation

Daniel Hyman, MD, MMM

*Vice President
Chief Safety and Quality Officer
Children's Hospital of Philadelphia
Philadelphia, PA
USA*

- Choosing the Right Team: Stakeholder Analysis and Change Management
- Prioritization and PDSA Cycles
- Systems Thinking and Patient Safety Investigations

Ron Keren, MD, MPH

*Professor of Pediatrics and Epidemiology
Perelman School of Medicine at the University of Pennsylvania
Chief Medical Officer and Senior Vice President
Attending Physician in the Division of General Pediatrics
Children's Hospital of Philadelphia
Philadelphia, PA 19104
USA*

- The History of QI and Improvement Methodologies
- Measurement

Ursula S. Nawab, MD

*Attending Neonatologist
Associate Professor of Clinical Pediatrics
Perelman School of Medicine at the University of Pennsylvania
Children's Hospital of Philadelphia
Division of Neonatology
Philadelphia, PA
USA*

- Systems Thinking and Patient Safety Investigations
- Psychological Safety
- Workshop: RCA Simulation

Ellen Nord, MPH

*Senior Enterprise Improvement Advisor
Children's Hospital of Philadelphia
Philadelphia, PA
USA*

- Project Selection, Aims and Measures
- Workshop: Project Charter, Process Mapping, Driver Diagram, Fishbone Diagram

Irit R. Rasooly, MD, MSCE

*Clinical Instructor
Department of Biomedical and Health Informatics
Children's Hospital of Philadelphia
Philadelphia, PA
USA*

- Cognitive Bias

Domonique Varallo, BSN, RN

*Enterprise Improvement Advisor
Children's Hospital of Philadelphia
Philadelphia, PA
USA*

- Workshop: Project Charter, Process Mapping, Driver Diagram, Fishbone Diagram

James Won, PhD

Manager, Human Factors Engineering

Children's Hospital of Philadelphia

Adjunct Professor

Perelman School of Medicine and School of Engineering at the University of Pennsylvania

Philadelphia, PA

USA

- Human Factors Engineering

All Faculty:

- Workshop: From Action to Improvement (Work through Examples from Pre-Work)