

**SALZBURG CHOP SEMINAR
MEDICAL QUALITY AND SAFETY
Sunday, May 12 – Saturday, May 18, 2024
Schloss Arenberg, Salzburg, Austria**

Course Director: Ron Keren, MD, MPH

SPEAKERS AND TOPICS:

Meghan Galligan, MD, MSHP

Attending Physician

Division of General Pediatrics

Children's Hospital of Philadelphia

Philadelphia, PA

USA

- Systems Thinking and Patient Safety
- Mock Kaizen
- Mock Kaizen Report Out
- Questions and Answers
- Workshop: Safety Investigations and Root Cause Analysis
- Workshop: Psychological Safety
- End-of-Day Wrap-Up: Ask the Faculty

Jessica Hart, MD, MHQS

Assistant Professor of Clinical Pediatrics

Perelman School of Medicine at the University of Pennsylvania

Division of General Pediatrics, Buerger

Children's Hospital of Philadelphia

Philadelphia, PA

USA

- Project Selection and Setting Aims
- Understanding the Current State
- Choosing the Right Team and Stakeholder Analysis
- Sustain and Spread
- Mock Kaizen
- Mock Kaizen Report Out
- Questions and Answers
- Workshop: Safety Investigations and Root Cause Analysis
- Workshop: Using Improvement Tools
- End-of-Day Wrap-Up: Ask the Faculty

Daniel Hyman, MD, MMM*Vice President**Chief Safety and Quality Officer**Children's Hospital of Philadelphia**Philadelphia, PA**USA*

- The Case for Quality Improvement and Patient Safety
- Cognitive Bias
- PDSA Cycles
- Lean Methodology
- Change Management
- Mock Kaizen
- Mock Kaizen Report Out
- Questions and Answers
- Workshop: Using Improvement Tools
- End-of-Day Wrap-Up: Ask the Faculty

Ron Keren, MD, MPH*Professor of Pediatrics and Epidemiology**Perelman School of Medicine at the University of Pennsylvania**Chief Medical Officer and Senior Vice President**Attending Physician in the Division of General Pediatrics**Children's Hospital of Philadelphia**Philadelphia, PA**USA*

- Overview of Improvement Methodology
- Measurement 1
- Measurement 2
- Change Management
- Behavioral Economics
- Mock Kaizen
- Mock Kaizen Report Out
- Questions and Answers
- Workshop: Using Improvement Tools
- End-of-Day Wrap-Up: Ask the Faculty